

Wildfire Startup Instructions

Welcome to Wildfire! Before beginning, it is very important that you train Wildfire properly. If you follow the procedures listed below, you will become a successful Wildfire user very quickly.

To begin, you will need to provide yourself with the following:

- A regular telephone set / Cellular Phone.
- 20 minutes of UNINTERRUPTABLE time.
- A quiet environment
- A clear vision of what you expect from Wildfire

When the above conditions are met, please do the following:

From the telephone set, dial: _____

At the greeting, enter your passcode:

* _____ followed by the # sign.

You'll now be given a tutorial to follow. **Make sure you speak in a natural casual voice**, you don't need to shout or accentuate your words. **Now, turn this card over and please continue by following the instructions on the back of this card.**

WILDFIRE NOTES

Inform Your Regular Callers About The **Wildfire Shortcuts:**

Press the 0 key - To reach an Operator immediately(if optioned)

Press the 7 key - Put My Call Through Immediately

Press the 8 key - Take A Message with a phone #

Press the # key - To Just Leave A Message

☺ VERY IMPORTANT TO REMEMBER

While talking with someone etc... and if Wildfire ever interrupts you...

Do The Following: Press * key AND then press the '8' key twice(88)

(The * key stops the WF commands & '88' puts WF to sleep)

Once a month, it is a good idea to say:

▶ "Do me a favor"... ▶ "Train Vocabulary"

Then go to the "Contact" vocabulary and listen to the names of the new contacts that you've created over the past month. You will then be given the option of adding them, if they make good trainings, to your training file.

ANY QUESTIONS?

PLEASE CALL 800.339.7205 EXT 4791

Please continue by doing the following:

STEP 1: Vocabulary Training

Say: ▶ "Do Me A Favor"..... ▶ "Train Vocabulary"

(Note: This symbol ▶ " " indicates a phrase *Wildfire* understands)

There are five custom vocabularies to train:

Contact - Spelling - Sort Them - Greeting - Background

(Do not train any others)

YOU MUST TRAIN ALL FIVE VOCABULARIES FOUR (4) TIMES from the various types of telephones that you use in your business daily such as a cell phone, a regular handset phone and a speakerphone if you use one. Begin your trainings in a quiet space, at your home or office

Note: After doing all five custom vocabularies on one type of phone, you'll hang up and re-dial into Wildfire using the next telephone instrument. When you're finished, you will have done **20** trainings.

STEP 2: Changing the way WF says your name

Say ▶ "Find" ... ▶ "Contact" ... ▶ "I'll Spell It" (spell your name) ▶ "Update it" ... ▶ "How I Refer To Them"

STEP 3: Changing your passcode

Say ▶ "Find" .. ▶ "Contact" (Say your name) .. ▶ "Update it" .. ▶ "Passcode"

STEP 4: To have some FUN say:

▶ "Do Me A Favor" ▶ "I'm Depressed" or
▶ "Tell Me" ... ▶ "What does a cow sound like?"

STEP 5: To end Session say:

▶ "Goodbye Wildfire"

Note: This will erase all messages that you've thrown away. If you do not say "Goodbye Wildfire" you can still retrieve thrown away messages by saying: ▶ "Find" ... "Trash". Therefore, it is only a good idea to say "Goodbye Wildfire" when you know that you will not want to retrieve any of your thrown away messages. A good procedure is to say "Goodbye Wildfire" at the end of your day.

After you finish the training's, refer to AnsaVoice's Wildfire reference materials and play with other Wildfire commands.

Note: If you have an accent or if speech recognition is unacceptable, please call Eugene @408.882.4791 to discuss any recognition problems

Continue to play with Wildfire until you feel comfortable and remember your three friends:

(0) for HELP (*) To Get Out Of Trouble
(#) End Recording or Skip Prompt or

If ever WF doesn't understand you: **Press the first letter of the command word** e.g. Press letter F for "Find"